



Board/Committee Report AGM MEETING

TO: Board of Trustees
DATE: May 4, 2023
SUBJECT: 2022 Annual Report

RECOMMENDATION

That the 2022 Annual Report prepared by the CEO and the Executive Team be received for information.

Annual Strategic Plan Report

1. Expand and Strengthen Long-Term Care (LTC) Facilities (Resident Care Services)

- LTC Bed Expansion
 - Minister Calandra announced LTC expansion approval for 29 new beds at The Elliott in February 2022.
 - Internal planning continued throughout fiscal 2022 to transform and decant the proposed renovation area.
 - The provincial government announced enhanced Capital Funding in November 2022, which moved the project forward at an accelerated pace. A commitment of readiness was signed in December 2022, Board of Trustee and City Council approval was obtained in February 2023.
 - Work continues in 2023 to be ready to construct by August 31, 2023.
 - Project completion summer 2024.
- LTC Updates
 - Welcomed 38 new LTC residents in 2022.
 - Four hrs. of care model – The Elliott achieved 3.45 hours of care by fiscal year-end
 - All residents' areas were refreshed in 2022, including new painting, furnishings and handrails.
 - Significant investments continued for LTC by the Provincial government, including Medication Management resources, Infection Prevention Control (IPAC) funding, additional health human resources training and education programs, and backfill funding.
- Retirement Updates
 - Resident areas continued to be refreshed with renovations beginning on the Ellington basement, with an anticipated completion date of May 2023
 - In 2022 we welcomed 26 new retirement residents and had 33 Respite/Transitional stays
- Life Lease Units released = 8

Interesting Elliott Facts:

- Processed 622,456 pounds of laundry and completed 3,719 maintenance tasks around our community
- Number of resident programs held in 2022 = 4,282

2. Sector Leader in Human Resource Management

- Recruitment update: 103 new hires with a 7% increase in overstaffing numbers due to increased government funding in LTC.
- Several Staff Appreciation events occurred during 2022, including but limited to; Nursing Week celebration, Tim Hortons Day, Fresh Box giveaway and Beaver Tail food truck day.
- Striving to be a supportive, diverse, inclusive workplace and home for all staff, volunteers, and residents is critically important for our organization. During 2022 several events occurred supporting EDI, including the installation of The Elliott's rainbow walkway.

Interesting Elliott Facts:

- Number of years served by our longest-tenured staff – 37 years
- Number of staff who were honoured at our Long Service Event - 32

Community partnerships with several universities and college campuses are paramount to supporting our community with professional excellence today and into the future. Human Resources works collaboratively with many partners, including:

- The University of Guelph
- Conestoga College
- Liaison College
- Upper Grand District School Board
- Cornerstone College
- Academy of Learning

3. Strengthen Financial Well-being and Sustainability

The Elliott Community is the only Not for Profit Charitable organization in the City of Guelph that offers four levels of seniors care and is the designated LTC Home for The City of Guelph.

Operational:

- City of Guelph
 - Supported LTC with \$1,939,138 in operational and capital funding
- Health System Partnership highlights:
 - Guelph Wellington Ontario Health Team (GWOHT) core partner
 - Guelph General Hospital ALC Transition Program

- Café and General Store reopened in 2022, offering residents and staff a variety of freshly baked items, grocery items, and hot and frozen meal specials.
- Fundraising highlights:
 - Events
 - Great Escape Fall Fair was our first in-person outside event in 3 years and was enjoyed by all residents, families and friends of The Elliott. We held many new events in 2022, including our first-ever Christmas Market. We held a number of 50/50 Draws throughout the year and were fortunate to receive a number of grants, bequests, gifts of securities and in memorial donations, which raised just over \$500,000.
 - Gifts in Action at The Elliott Community:
 - Donations to fund start the Butterfly Project in LTC in 2023
 - Several pieces of interactive virtual equipment were purchased for resident programming.
 - Renovation of The Ellington Basement
 - Expanded Music Therapy programs
 - LTC bed expansion project
 - Various gardening projects

4. Widen our Reach into the Community

The Elliott Community continues to partner with various agencies, and for another year, the Guelph Holiday Angels and the Old Navy Gifting Program have supported our residents. Our staff, residents and volunteers continue to support various charities via various initiatives with in-kind or financial donations to multiple organizations, including the Guelph Food Bank and Children's Foundation of Guelph Wellington.

Interesting Elliott Facts:

- Pet therapy resumed in 2022 – did you know our residents had visits from various pets, including dogs, cats, rabbits and a Rosie horse? Residents in both LTC and Retirement enjoyed these visits.
- Number of social media posts in 2022 – 316.

Prepared By: Executive Team

Michelle Karker, CEO
Tanya Watton, Chief of Human Resources and Community Services
Lilibeth Medina, Chief of Resident Care Services
Theresa Moisan, Chief of Finance and Operational Services
Norman Wolff, Special Projects