

Cutting a rug - Ellridge style

Under the inspired leadership of Howard and Jean Edgerton, Ellridge residents were treated to an evening of Irish music and dancing. Encouraged by the visiting dance group and fiddlers, many residents were found dancing foxtrots, waltzes, polkas and even square dances! Fun was had by all!

Submitted by Marjorie Scott and John Thompson.



Volunteer Appreciation Week

National Volunteer Week is the biggest celebration of volunteers and volunteerism in Canada and this year takes place the week of April 10-16.

Please join us in celebrating National Volunteer Week and say, "thanks!" to all our great volunteers at The Elliott.

Volunteer Orientation Update on the new Long-Term Care Act. Please attend one of two sessions: Tuesday April 12, 2-5 p.m. or Wednesday, April 13 from 6-9 p.m.

St. Patrick's Day social brought out the Irish in everyone



THE FOUNDERS

If you donate or pledge \$1,000 to The Elliott before June 30, 2011, you will become a member of a unique group - a "Founding Member." Your name will be recognized within a separate section of our Donor Recognition Display centrally located in our Community Centre.



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Elliott EXPRESS



A newsletter of the Elliott Community

April 2011



Mark your calendars!

April 3

Salvation Army Band at 10 a.m.

April 9

Geri Fashion 10 a.m. - 3 p.m.

April 9 & 23

Zumba Gold; Trial Program.
at 10 a.m. Community Centre

April 13

Memorial Service 2 p.m.

April 14

Sweet Buffet Volunteer
Appreciation 7 - 8:30 p.m.

April 19

Rotary Bingo at 7 p.m.

April 18 - 21

Easter Chocolate Sales.
(Recreation Fundraiser)

April 27

Monthly Birthday Party
at 2 p.m. Auditorium

The Elliott Community is holding two open houses and inviting the general public to come in, have a tour and see what we're all about.

**April 16 & 17
12 - 4 p.m.**

Meeting another community need

Our short-term stay program has been very successful



*Fiona Clementi
Marketing Coordinator*

Although I've been at The Elliott Community for over seven months, I still find myself meeting residents here for the first time. So, I thought I would like to take this opportunity of being in the newsletter to introduce myself. My name is Fiona Clementi and I have been a Guelph resident for eight years. I have been working in nursing homes, senior centres and retirement homes for 17 years, since I was a teenager. I definitely love my job and find it very rewarding.

Since joining the team at The Elliott last July I have had the opportunity to learn extensively about the facility and all the services it offers. I am very impressed and find The Elliott to be a great place to call home. I am excited to be a part of the team and hope I will get the chance to meet all of you.

As many of you know, we have introduced a new convalescent/respite program which is for short-term stays at The Elliott. There are a variety of reasons someone might use this program. For example, someone may

need a place to convalesce after having surgery and before going home. Or, it can give a caregiver a respite. Or, it can even be a trial stay to see what retirement living at The Elliott has to offer! I am happy to say this program has been successful and since August, 43 people have taken advantage of this much needed program. Not only are we helping people in the short term but also we are able to show off the whole facility!

This month we are hosting our semi annual Open House on April 16 and 17 from 12 to 4 p.m. Many members of The Elliott team will be leading tours of the facility and informing people of all our services; life leases, retirement living, retirement plus, long-term care, convalescence/respite, café dining and banquets. If you would like to volunteer please let me know. Or, if you have any friends out in the community who you think would benefit by joining us please invite them.

Thank you to all that have helped me learn about The Elliott Community and please do not hesitate to stop by my office and say hi. If you want to know anything more about our services please call me at ext. 2240. Have a Happy Spring!



The Great Escape provided a Great time



After a five-year break, the Great Escape returned and was better than ever. Over 100 people attended and the event raised over \$20,000! There was great food, live entertainment, silent and live auctions. Best of all, the proceeds went to a good cause.

All funds raised will support The Elliott Community's Enhanced Living Fund. The purpose of this Fund is to build donations that are specifically designated to support expenditures that directly impact our residents' lives. Some examples of suggested use of these funds would be towards recreational equipment, a mobility transportation program, specific resident care equipment, outdoor accessible gardens, etc.



THE Great ESCAPE



Angela Di Mambro, Director of Dietary Services, (left), put some finishing touches on the dessert table.

The food was delicious and Angela, her staff and volunteers really outdid themselves and made The Great Escape an event to remember.



There were many donated silent auction prizes (left) plus some impressive live auction items (right centre). All of them generated a lot of interest and spirited bidding.



Easter Communion Services

Tuesday, April 12
10:30 a.m.

Dublin Street United Church
Communion in the Chapel

Wednesday, April 20
10 a.m.

Roman Catholic Mass in the
Chapel

Wednesday, April 20
10:30 a.m.

Anglican Communion in the
Ellington Private Dining
Room

Sunday, April 24
10:30 a.m.

Church of Christ (Disciples) in
the Chapel

Sunday, April 24
2 p.m.

Elliott Community Easter
Service in the Chapel

Using Performance Indicators to improve quality



Submitted by Julie Spindler, Quality Improvement Coordinator

Part of our Continuous Quality Improvement (CQI) Program here at The Elliott Community involves the tracking of performance indicators (PIs). They help us define and measure progress toward our organizational goals. Once we have analyzed our mission, identified our stakeholders and defined our goals, we need a way to measure progress toward those goals. PIs are those measurements.

We are now tracking 114 PIs in Long Term Care, 58 in Retirement, and 29 in Life Lease. Directors analyze the results on a regular basis which then prompts them to examine ways we can do business better. Currently, we have 12 quality improvement initiatives underway!

In previous newsletters, I have been sharing remarks from members of the CQI Committee on their personal vision and commitment to the program. Following are comments from Dean Broughton, Director of Environmental Services:

“My **vision** of quality is resident’s rights to a clean, safe, home-like environment; policies and procedures are in place for staff to ensure our residents continually feel their rights are being served; and checks and balances are in place to ensure policies are adequate to ensure these rights in an ever changing environment. My **commitment** to CQI is to ensure our resident’s rights are constantly met.”

I am thrilled to advise that both Fiona Clementi, Marketing Coordinator, and Tracy Pritchard, RAI Coordinator, have both recently been appointed to the CQI Committee. We look forward to their input into the program from the marketing and nursing perspectives.

If you have any questions about our CQI Program, please feel free to contact me at ext. 2270.